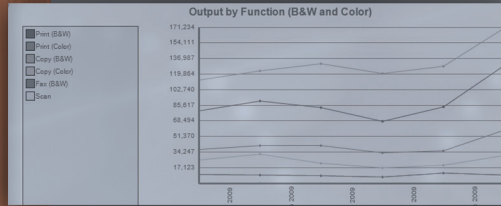


LANIER

**@Remote™ Office and
@Remote™ Office 1000**



SOLUTIONS

Intelligent Remote Management System

With this powerful device management solution, administrators can accurately track device usage, automate a variety of tasks and identify cost-saving opportunities



Simplify Fleet Management

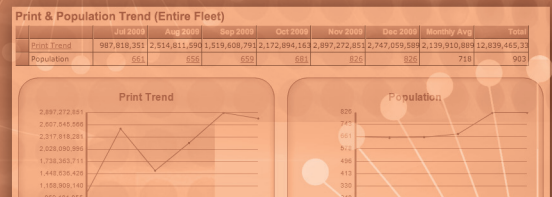
Managing a fleet of networked printers and MFPs is expensive, time-consuming and a constant challenge. That's why you need the @Remote™ Office Intelligent Remote Management System from LANIER®. Offered in two versions to meet the needs of various fleet sizes, @Remote Office is ideal for administrators with up to 100 Lanier devices while @Remote Office 1000 is designed for organizations with up to 1,000 Lanier devices.

@Remote Office monitors equipment usage data from networked devices and securely transmits it to the Lanier data center, where it is transformed into valuable reports that show exactly how to increase productivity and dramatically reduce costs. @Remote Office also elevates service with the ability to generate alerts and automate select management tasks, reducing operator intervention and improving uptime for Lanier devices.

Eliminate Manual Meter Reading

@Remote Office automatically provides accurate meter billing information with little to no user intervention.

- Collect and submit meter counts automatically on a regular schedule.
- Reduce the risk of errors and enhance the accuracy of invoices.
- Free up the time normally devoted to performing manual meter reads.



@Remote Office runs on a secure appliance attached to your network.

@Remote™ Office/@Remote™ Office 1000

Maximize Fleet Efficiency

@Remote Office generates usage reports that are available online. Access them at any time to see how to boost fleet efficiency and minimize operating costs.

- Manage 100 Lanier devices and monitor another 500 right out of the box, or expand with @Remote Office 1000 to manage up to 1,000 Lanier devices and monitor up to 1,500 devices by adding memory and storage options.
- Automate certain device management services, including meter collection and submission, critical service event submission and low toner alerts.
- Access a secure Web portal to review detailed fleet reports. Compare full-color and black & white output for Lanier devices, along with other metrics, to ensure the fleet is operating at peak capacity.
- Examine print, copy and/or fax volumes from managed Lanier devices to identify under- or over-utilized systems, reallocate resources and find optimal device placement.
- Track trends in energy and paper consumption on your managed Lanier devices over time and make better decisions about sustainability policies with @Remote Green Reports.*

Innovative Fleet Management**

@Remote Office gives administrators unprecedented power to improve service and enhance productivity — all while reducing total cost of ownership

- Notifies service providers automatically. When a Lanier device requires service, @Remote Office sends a message that includes detailed diagnostic information.
- Alerts administrators before potential issues develop. @Remote Office can be configured for Lanier devices to send warnings about low toner or critical service events.
- Schedules and completes firmware upgrades remotely through @Remote Office to optimize Lanier device performance

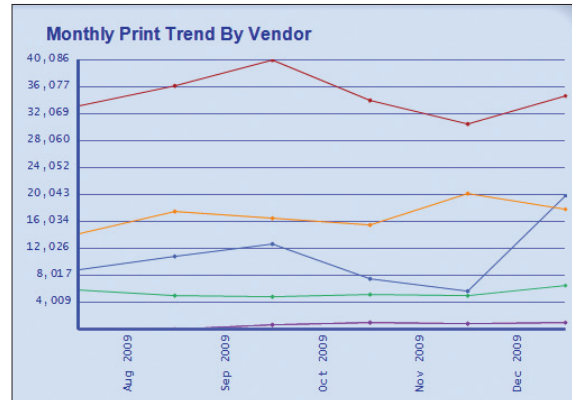
Secure Communication

@Remote Office is designed to maximize information and network security.

- Meet demanding network communication security requirements with the highly secure HTTPS standard protocol.
- Expect outstanding security and reliability. @Remote Office supports requirements for Information Technology Security Certification, Common Criteria ISO/IEC 15408.
- Keep the network safe without increasing the burden on IT. @Remote Office is set up and installed by your Lanier service provider and requires no on-site support.

*CO2 emissions source: USEPA – Department of Energy (See Section 1605(b) Energy Policy Act of 1992). Forest consumption source: www.conservatree.com/learn/EnviroIssues/TreeStats.shtml. For power usage, Green Reports show the amount of time a device spends in standby mode/energy saver mode/off, tracking and trending on a month-to-month basis.

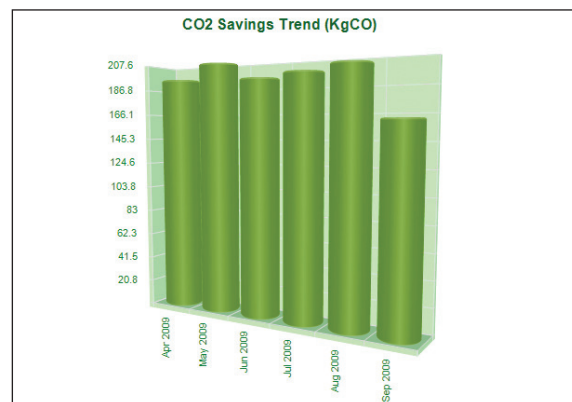
**Ability to deliver select services is in part dependent upon the service provider.



Fleet population utilization reports show a variety of critical metrics using simple, intuitive graphics for Lanier and third-party devices.

Units	Ratio (%)	Total	Print	Copy
129	24.8	2,876,747	2,876,747	
83	16	2,086,564	1,584,459	340,851
69	13.3	4,582,285	3,372,786	1,088,055
61	11.7	9,281,799	7,126,570	1,977,692
48	9.2	2,741,014	2,246,965	432,496
33	6.3	551,084	551,084	
19	3.7	941,805	683,094	193,456
17	3.3	1,848,801	1,326,002	452,860
10	1.9	2,710,646	2,710,646	
8	1.5	437,818	437,818	
7	1.3	81,738	65,859	12,411
4	0.8	21,700	21,700	
4	0.8	2,017,476	1,760,039	257,437
2	0.4	408,480	340,466	68,014

Gain insight regarding your fleet. @Remote Office collects detailed device information and presents it in a way that is easy to interpret.



@Remote Green Reports make it easy to visualize trends in CO₂ savings, power usage and paper consumption for Lanier devices.*

SPECIFICATIONS

@REMOTE OFFICE

Equipment Type: Remote Communication Gate Type A (Network Type)
 Configuration: Thin Server-Type Appliance
 Connectivity: Ethernet
 Interfaces: Two Ethernet Interfaces: LAN Port and PC Port; Power Socket
 Platform/Software: Linux/Wind River Linux 2.0/ Power PC
 Displays: (2) LEDs – 1 Power and 1 Alert (1) LCD – 2 Lines, 16 Digits
 Protocols: TCP/IP, SNMP v1/v2/v3, HTTPS, SOAP, SMTP, DHCP
 Devices Monitored: Standard: 500 networked printing devices per appliance
 Optional: Expandable to 1,500 networked printing devices per appliance
 Devices Managed: Standard: 100 networked Savin printing devices per appliance
 Optional: Expandable to 1,000 networked Savin printing devices per appliance

Meters Acquired/ Reported: Savin Devices: Print, Copy, Fax and Scan, as well as Black & White and Color¹
 Legacy and Non-Savin Devices: Total Print Meter¹
 Battery: Coin Type
 Self-Diagnostics: Power on self-test
 Environment: 50° to 89.6° F, 15% to 80% relative humidity
 Power Source/ Consumption: 120V, 60Hz/ 20W or less
 Dimensions: H 10.23" x W 3.03" x D 7.55" (including stand)
 EDP Codes: Remote Communication Gate A: 415135
 Remote Communication Gate Memory 1000: 420404
 Remote Communication Gate Storage: 420405
 Package Contents: Remote Communication Gate Appliance, Stand, AC Adapter and Power Cable, Setup Guide, LAN Cable

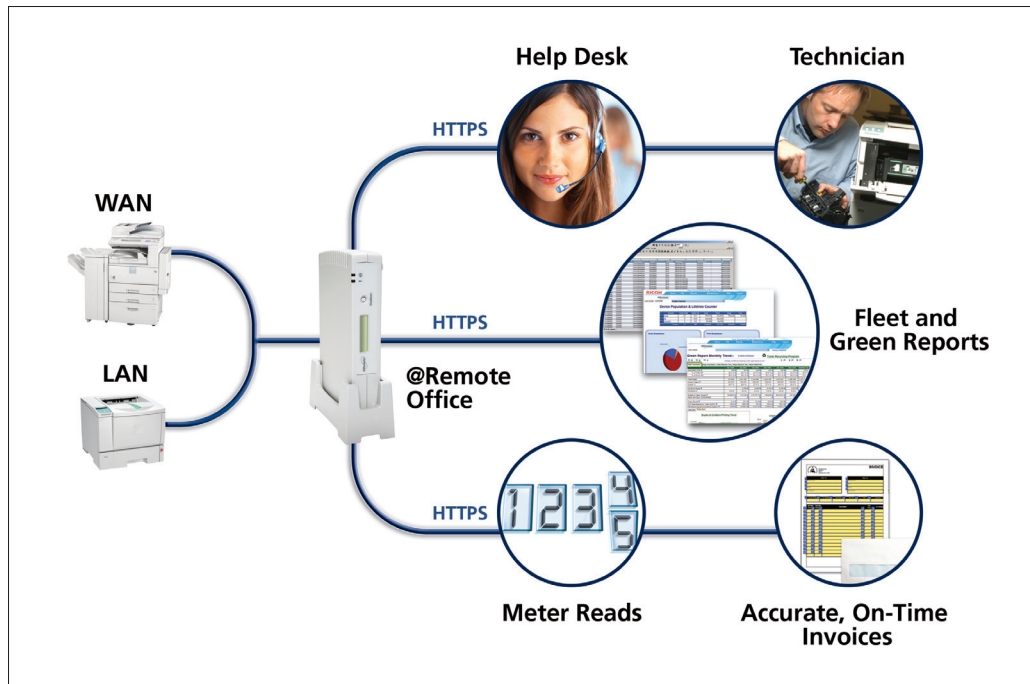
¹Information varies based on device compatibility.

Weight: 2.2 lbs. (including stand)
 Security Certification: ISO15408 Common Criteria Information Technology Security Certification: EAL Level 3

@REMOTE OFFICE 1000

Specifications for equipment type, configuration, connectivity, interfaces, platform/software, displays, protocols, meters acquired/reported, battery, self-diagnostics, environment, power source/consumption, dimensions, package contents, weight and security certification are the same as @Remote Office.

EDP Code: 006461MIU
 Devices Monitored: 1,500 networked print devices per appliance
 Devices Managed: 1,000 networked Lanier print devices per appliance



@Remote Office gives organizations an easy way to automate service calls and supply alerts, make better fleet management decisions, and eliminate manual meter collection and submission.